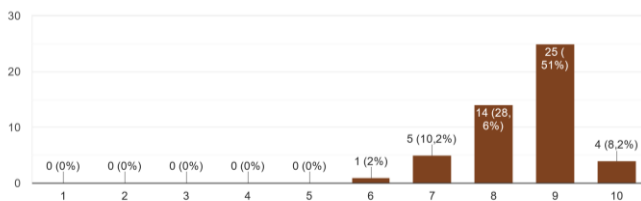




Through this newsletter we provide you with some information about the Maasdam Owner's Association, the building and its neighbourhood. This newsletter and other information about (living in) the Maasdam can also be found on our website; www.vvemaasdam.nl.

In this newsletter we discuss the main results of the resident survey and its follow-up, we introduce Arif, who has been our new cleaner since February, and we provide a update on the work of the technical committee.

Resident survey feedback - In total we received 49 completed surveys. We are happy with this high response. In general, there is a high rating of an average of 8.5 out of 10. Most residents gave a nice 9.



The survey also provided good insight into a number of points for further follow-up. The most frequently mentioned points relate to:

1. Sustainability (electric parking, energy efficiency and insulation of the building).

2. The annoying sewage smell that sometimes appears in the corridors.
3. Organization of social events
4. Enforcing the rules of good behaviour (not placing waste in the corridors, disposal of large boxes, etc.)
5. Quality of cleaning and especially of the window cleaner

The Board has now set out various actions to get started with these top 5. In this newsletter we provide an overview of the progress.

1. Energy and Sustainability Committee:

Members wanted!

As a follow-up to the residents' survey in which residents have requested attention for electric charging in the parking garage, installing solar panels, improving insulation and separating waste, the board is setting up an Energy and Sustainability Committee.

This temporary committee will consist of residents who have knowledge and/or affinity with the theme and will be asked to work out proposals for the next GMM. We already have candidates but 2 to 3 additional interested persons are still being sought. The time required is estimated at an average of 2 hours per week for three months. Interested parties can report to Emile Klep via president@vvemaasdam.nl. If you would like to discuss whether this is something for you, that is of course also possible!

2. Sewer odour

As a test, the technical committee bought ten silicone odour traps and placed them at 10 apartments on the 5th and 6th floors (where the odour nuisance is the worst). If this test turns out well, they can also be placed at other apartments on request.



3. Social Events

Party time! An and Monica have indicated that they are willing to organize a social event again this year and are already busy with the preparations. We are looking forward to another fun event together with tasty snacks and drinks. Mark your calendar for **Saturday 2 July** and sign up!

4. Enforce the rules.

In the survey, many minor and major annoyances were identified, all of which have to do with incorrect compliance with the basic rules (disposal of (large) waste, noise pollution, etc.). This is a problem that we can only solve together. As Board, we try to address people when things go wrong. New signs have been/will be placed in the waste storage room. We also ask you to address fellow residents if you notice that rules are being broken.

5. Cleaning and window cleaning

We are pleased with Dien Hoogeveen's appointment as general board member. Dien is mainly involved in monitoring cleaning and window cleaning. After an annoying start-up phase with the company Oudenes, the cleaning is now going well. We are satisfied with Arif's work and he is starting to feel more and more at home in the Maasdam. He briefly introduces himself below:

Hi, my name is Arif and I have been your new cleaner for a few months now. Normally I work 30 hours a week in the Maasdam and my working hours are from 7:30 am to 2:30 pm. My tasks are diverse and I work according to a schedule that has been drawn up in consultation with Dien. I am 53 years old and married. We have 3 sons and now also 2 grandchildren: 1 of three and



1 of one year old. I was born in Pakistan and have been working as a cleaner for 31 years now. I am a family man and I like to have a good time together and of course to eat good food. I enjoy working in the Maasdam and I already have made some good contact with residents, but this is something that could still be better.

In addition to the points mentioned above, several other useful tips and suggestions have also been made. The Board will also look at this in the coming period, as well as at the various people who have signed up as volunteers, for which we thank you.

Glass container

We have received a complaint from the Marina that residents of the Maasdam and Statendam use the Marina's glass container. This is not the intention. The glass container of the Marina is private property which the Marina itself pays for. Unfortunately, the municipality does not collect glass from the Maasdam. This was also a suggestion from one of the residents to organize separate glass collection in the waste bin. This has already been tried in the past, but this request was not honored by the municipality. The nearest public glass container is located at the main entrance of the jumbo, just in front of the pharmacy.

From the technical committee

Lighting – All 365 lamps have now been replaced. At the request of some residents, it was decided that the lighting in the corridors should remain on permanently. In the stairwells and in places where there is a lot of daylight, the lamps are set to a day/night mode that is linked to the street lighting.

Woodwork - The woodwork will be varnished in May. This concerns the transparent woodwork on the outside (windows, doors) on the low, high and east facades (grass side) and the emergency exits at the stairwells.