



VVE MAASDAM



NEWSLETTER

NR 14 – OCTOBER 2019

Through this newsletter we provide you with some information about the Maasdam Owner's Association, the building and its neighbourhood. This newsletter and other information about (living in) the Maasdam can also be found on our website; www.vvemaasdam.nl. For English translation of the text on this website you can use the Google translation tool at the bottom of the page.

Newsletter now also available in English

This edition of the newsletter is the first to be available in English also. A few fellow residents volunteered to translate the newsletter. As a substantial part of the Maasdam's residents has an international background that offer was very welcome. So, many thanks to the translators who generously offered their time to keep all residents informed about the goings-on in the building.

Are you interested in the contents of this newsletter? Make sure you return the form to give us consent to use your personal data. Without your permission we are not allowed to send the next newsletter to the residents who did not react.

Stains on Hall Floor and on Carpets in Corridors

We are regularly confronted with stains on the floors and carpets in general areas such as the corridors, the central hall and the corridor leading to the parking space and garbage container area. In most cases, this is caused by leaking garbage bags, but

there are also other examples and usually, of course, there is no trace of the person who did it. Apart from the fact that these stains look unpleasant and are simply unhygienic, it takes us a lot of time to get them removed later on. In many cases, this proves impossible. This means that the carpet and/or the floor of the central hall must be professionally cleaned and, in the worst case, even replaced. The most recent case was in the central hall—this stain can no longer be removed using ordinary cleaning materials. This means that we will have to hire a professional cleaning machine, which already involves an amount of at least € 3,000 (for the entire floor).

- We therefore kindly but urgently request you to **carefully dispose of your household waste**, and other products and substances that may cause damage.
- **Never leave a garbage bag in the corridor.** This will smell unpleasantly, attract pests and vermin, and may cause stains.
- Should something get spilled accidentally, for example, with a torn or leaking bag, please **clean it up as soon as possible yourself.** In more complicated cases, immediately contact Jack, our building's caretaker, or the Technical Committee, as they may be able to advise or help you.

- If you see that someone else is spilling things or causing damage in this way, **please address him or her about the situation**. If this does not lead to action, we request that you inform the Board immediately so that we may approach those involved.

We would like to thank all our residents in advance for jointly taking care of our building in this way.

Emergency WhatsApp Group residents Helmersstraat

One of our residents has proposed that we create two group apps. As the Board, we will not play an active role in this, but for those who are interested, we do want to mention it. You will find more information about joining these groups below.

Emergency group app Maasdam.

There may be occasions where, as residents of the Maasdam, we want to reach each other immediately. Examples of possible situations: intruders in the building, car lights left on, elevator problem, etc. This app group will be meant only for urgent matters. The group administrator will help prevent that the group gets used unnecessarily. If you join this group, the intention is that you leave sound or tactile notifications on, to guarantee that the objective of the app group—to immediately reach each other—is indeed met. Essentially, this What's App group should remain unused for weeks or even months.

Chat group app Maasdam.

In this group app, everyone will be able to get in touch with fellow residents. A real chat channel, so to speak. If you are looking for specific tips and tricks for your apartment or balcony/terrace/parking space/basement storage, if you would like to give away furniture or other items you no longer use yourself to other residents, or if you are in need of help due to illness, etc. You can put this app group on mute, so that you are not disturbed by incoming app messages. In principle, the group administrator

does not take an active role, he will only ensure that the app remains respectful.

If there are enough residents who are interested, both group apps will be set up and managed by Erik van Berkum, apartment 105, phone [+31] 0653637389. To register, just send an app to this phone number with your name and apartment number. More people per apartment are welcome to join.

Timely informing neighbours of renovations/modifications

A number of residents have requested for neighbours (also upstairs and downstairs) to be informed in a timely manner in the case of an upcoming renovation, so that they may anticipate and arrange for other plans, for example when they work at home, expect to have guests staying, etc. The best-practice request remains in place to also timely inform other fellow-residents with a notice and to contact Jack, our caretaker, or the Technical Committee so they may cover parts of the hall, floor covering or lift with protective materials if needed.

Finally, we would like to ask you to ensure that any (re)construction activities are performed within the set time frame, as agreed and included in the household regulations. As the owner/resident, you remain responsible for this, even if a third party is responsible for the construction activities.